



# ARIZONA ASSISTED LIVING FACILITY CAREGIVER CANDIDATE HANDBOOK

VERSION 2.0  
JULY 1, 2014

## CONTACT INFORMATION

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### QUESTIONS REGARDING TEST APPLICATIONS-TEST SCHEDULING-ELIGIBILITY TO TEST:

#### HEADMASTER, LLP

3310 McHugh Lane ..... 8:00 am to 6:00 pm M-F ..... (800) 393-8664  
P.O. Box 6609 ..... *(MOUNTAIN TIME)*  
Helena, MT 59604-6609 ..... Fax: ..... (406) 442-3357  
[hdmaster@hdmaster.com](mailto:hdmaster@hdmaster.com)

### QUESTIONS ABOUT ASSISTED LIVING FACILITY CAREGIVER COMPLETION OF COURSE:

#### ARIZONA BOARD OF EXAMINERS OF NURSING CARE INSTITUTION ADMINISTRATORS AND ASSISTED LIVING FACILITY MANAGERS (NCIA/ALFM)

1400 West Washington, Suite B-8 ..... 8:00 am to 5:00 pm M-F ..... (602) 364-2273  
Phoenix, AZ 85007 ..... Fax: ..... (602) 542-8316  
[information@aznciaboard.us](mailto:information@aznciaboard.us)

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## INTRODUCTION

The purpose of the Arizona Assisted Living Facility Caregiver competency evaluation program is to ensure that candidates who are seeking to be Assisted Living Facility Caregivers in Arizona understand the State standards and demonstrate entry level knowledge sufficient to perform the job of an Assisted Living Facility Caregiver.

This handbook describes the process of taking the Arizona Assisted Living Facility Caregiver competency test and is designed to help prepare candidates for testing. The Assisted Living Facility Caregiver competency test is a 62 question multiple-choice knowledge test. Candidates must pass the knowledge test and meet all requirements of the Arizona Board of Examiners of Nursing Care Institution Administrators and Assisted Living Facility Managers (NCIA/ALFM) for successful completion of the Arizona Assisted Living Facility Caregiver course.

The Arizona NCIA/ALFM Board of Examiners has approved HEADMASTER, LLP to provide knowledge tests and scoring services for the Assisted Living Facility Caregiver knowledge test. For questions not answered in this handbook please contact HEADMASTER at toll free 800-393-8664 or go to [www.hdmaster.com](http://www.hdmaster.com). This handbook should be kept for future reference.

## SCHEDULING YOUR ASSISTED LIVING FACILITY CAREGIVER EXAM

Your training program will have completed your Assisted Living Facility Caregiver registration online. You may schedule you exam date online at [www.hdmaster.com](http://www.hdmaster.com) (click on Assisted Living Facility Caregiver under the Assisted Living bar, click on WebETest© Start Page, click on Select Test Event/Reschedule and then log-in with your secure Test ID# and Pin# provided to you by your training program or from Headmaster at 800-393-8664. Securely processed VISA or MASTERCARD credit card or debit card information is required first. You will then be able to schedule your test date online.) If you wish, you may schedule a test date by mailing to Headmaster a Scheduling and Payment Form 1402 indicating your test date choices along with your payment (money order, cashier's check, facility check, Visa or MasterCard – no personal checks or cash.)

The Headmaster application, scheduling and payment forms and three month regional test site schedule are available from the Arizona Assisted Living Facility Caregiver page of the Headmaster website, [www.hdmaster.com](http://www.hdmaster.com). Please call Headmaster at 800-393-8664, Monday through Friday 8 am to 6 pm mountain time if you have questions or problems.

Complete your Scheduling and Payment Form 1402 by including first and second date choices for your testing. Please keep in mind we need lead time to prepare and ship tests. Therefore, we cannot schedule you for a test date if we do not receive your form at least eight business days prior to your requested test date. Saturdays, Sundays and Holidays are not counted as business days.

Many training programs host and pre-schedule test dates for their graduating students. Check with your instructor/training program to see if this is the case before you request an exam date. Regional test sites are open to all candidates. Regional test dates are posted on the Arizona Assisted Living Facility Caregiver page of our website, [www.hdmaster.com](http://www.hdmaster.com) under the "Candidate Forms" column. Click on the button "Three Month Test Schedule". Be sure to read the important notes at the top of the first calendar.

Please note:

1. Forms with missing information, payment or signatures will be returned to the candidate.
2. If you fax your forms, a credit card payment is required and a \$5 Priority Fax Service Fee applies.
3. If we are able to schedule you to test within 8 business days of your requested test date a \$15 Express Service Fee and/or a \$29.50 Overnight Express Shipping Fee per candidate may apply.
4. We do not accept personal checks or cash for testing fees.
5. We accept Money Orders, Cashiers Checks, Facility Checks, MasterCard or Visa cards.
6. If you must reschedule, call us or leave us a message immediately at 800-393-8664!

**Headmaster will notify the candidate via mail or email of their test date and time. If you do not hear from Headmaster within 5 business days of sending us your scheduling request and payment, call us immediately or leave us a message on the answering machine at 1-800-393-8664.**

## TEST DAY

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- You should arrive at your confirmed test site between twenty and thirty (20-30) minutes before your test is scheduled to start. (*For example:* if your test start time is 8:00 a.m. – you need to be at the test site for check-in no later than 7:30 to 7:40 a.m.)
- You must bring a **GOVERNMENT ISSUED, SIGNED, NON-EXPIRED, PHOTO IDENTIFICATION**. Examples of the forms of government issued, signed, non-expired, photo ID's that are acceptable are:
  - ◆ **Driver's License**
  - ◆ **State issued Identification Card** (no expiration date on this card, but it is an acceptable form of ID per NCIA/ALFM Board)
  - ◆ **US Passport** (Passport Cards and foreign passports *are not* acceptable)
  - ◆ **Military Identification**
  - ◆ **Alien Registration Card**
  - ◆ **Tribal Identification Card**
  - ◆ **Work Authorization Card**

- Your **FIRST** and **LAST printed names** on your ID that you will present to the RN Test Observer/Knowledge Test Proctor during sign-in at your test event **MUST EXACTLY MATCH** your FIRST and LAST names that were entered in the Arizona Assisted Living Facility Caregiver database by your training program. You may call Headmaster at 1-800-393-8664 to confirm that your name of record is matching your government issued ID.
  - ***You will not be admitted for testing if you do not bring proper ID, your ID is invalid or if your FIRST and LAST printed names on your ID do not match your current name of record. You will be considered a NO SHOW. You will forfeit your testing fees and will have to pay for another test and date.***
- We recommend that you read and bring your test notification letter with you on your test day although it is not required for test admission.

## TESTING POLICY

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The following policies are observed at each test site—

- **If you arrive late for your confirmed test, or if you do not bring appropriate government issued ID, your ID is invalid or your FIRST and LAST printed names on your ID do not match your current name of record, you will not be admitted to the test and any test fees paid will NOT be refunded.**
- **If you NO SHOW for your testing day you must repay your testing fees to schedule another test date.**
- Cell phones, electronic devices and personal items are not permitted in the testing room and there is no place for storage of personal belongings. Anyone caught using these devices during testing will be removed, forfeit all testing fees and will not be permitted to test for 6 months. *You may, however, use them during your free time.*
- **You are encouraged to bring a jacket, snack, drink or study material to have while waiting to test.**
- You are not permitted to bring personal belongings such as briefcases, large bags, study materials, extra books, or papers into the testing room. Any such materials brought into the testing room will be collected and returned to you when you have completed the test. You may not take any notes or other materials from the testing room.
- You are not permitted to eat, drink, or smoke during the test.
- Translation dictionaries are not allowed during testing.
- If you are discovered causing a disturbance of any kind or engaging in any kind of misconduct, you will be dismissed from the test and reported to your training program and the Arizona NCIA/ALFM Board of Examiners.
- **No visitors, guests, pets or children are allowed.**

## RESCHEDULE / CANCELLATION / NO SHOW POLICIES

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**Reschedules** - All candidates are entitled to *one* free reschedule any time up until **1 business day** preceding a scheduled test day, **excluding** Saturdays, Sundays and holidays. Additional reschedules are subject to a \$35 fee that must be paid in full prior to a reschedule taking place. **RESCHEDULES WILL NOT BE GRANTED LESS THAN 1 BUSINESS DAY PRIOR TO A SCHEDULED TEST.**

**Cancellations** – A request must be made *in writing* to cancel a test any time up until 1 business day preceding a scheduled test day, **excluding** Saturdays, Sundays, and Holidays, and qualify for a full refund of any testing fees paid minus a \$25 cancellation fee. We accept faxed or emailed requests for cancellation.

**No Shows**- If you are scheduled for your test and do not show up without notifying Headmaster at least 1 business day prior to your scheduled testing event, **excluding** Saturdays, Sunday, and Holidays, you will be considered a **NO SHOW** and must submit a new application (with payment) to be scheduled for a new test date.

These fees partially offset Headmaster cost incurred for services requested and resulting work that is performed. If a reschedule or cancellation request is not received within 1 business day preceding a scheduled test date, excluding Saturdays, Sundays, and Holidays, a NO SHOW status will exist and your Re-test Request Form with payment must be submitted to Headmaster to secure a new test date.

**If you No Show for any of the following reasons please provide the following documentation:**

**Car breakdown:** Headmaster must be contacted within one business day via phone call, fax or email and a tow bill or other appropriate documentation must be submitted within **2 business days** of the test date, if we do not receive proof within the 2 business day time frame you will have to pay as though you were a No Show.

**Medical emergency:** Headmaster must be contacted within one business day via phone call, fax or email and a doctor's note must be submitted within **5 business days** of the missed exam date, if we do not receive proof within the 5 business days time frame you will have to pay as though you were a No Show.

**Death in the family:** Headmaster must be contacted and an obituary for **immediate family only** submitted within **14 business days** from a missed test date.

## **SECURITY**

Anyone who removes or tries to remove test material, takes notes or information from the test site will be prosecuted to the full extent of the law, will be recorded as a test failure, and will not be allowed to retest for a minimum period of six months. If you give or receive help from anyone during testing, the test will be stopped, your test will not be scored, you will be dismissed from the testing room, you will forfeit any testing fees paid, will have a NO SHOW status in our computer scoring system, and your name will be reported to the appropriate agency.

## **THE KNOWLEDGE TEST**

The Knowledge Test Proctor will hand out materials and give instructions for taking the Knowledge Test. You will have a maximum of ninety (90) minutes to complete the 62 question Knowledge Test. You will be told when fifteen (15) minutes remain. You may not ask questions about the content of the Knowledge Test (such as "What does this question mean?") For paper tests, fill in only one (1) oval on the answer sheet for each question. **DO NOT mark in the testing booklet.** Marks in the test booklet will not be accepted as answers. Your answers must appear on the separate scan form answer sheet. You must have a score of **75%** or better to pass the knowledge exam. The cost of the Assisted Living Facility Caregiver test is \$65.00.

Electronic testing called WebEtest® using Internet connected computers is utilized at several sites in Arizona. For electronic tests, the Knowledge test portion of your exam will be displayed on a computer screen for you to read and key in your answers. Testing online with WebEtest® allows next business day scoring of tests and eliminates examination material shipping time so test results are available days sooner than with traditional paper and pencil testing.

## **KNOWLEDGE TEST CONTENT**

The Knowledge Test consists of 62 multiple-choice questions. Questions are selected from subject areas based on the approved Arizona Assisted Living Facility Caregiver test plan and include questions from all the required categories as defined in the Arizona NCIA/ALFM Board of Examiners regulations. The subject areas are as follows:

Resident Rights – Legal & Ethical (4)  
Communication & Interpersonal Skills (3)  
Job Management (3)  
Service Plans (3)  
Infection Control (4)  
Nutrition & Food Preparation (4)  
Medication Management (11)

Fire – Safety – Emergency Procedures (4)  
Environment & Maintenance (4)  
Basic Skills (8)  
Mental Health & Social Services (5)  
Impaired Resident Care (5)  
Restorative Services (4)

# TEST RESULTS

After you have completed the Knowledge Test, your test results will be sent to the Arizona NCIA/ALFM Board of Examiners and your training program (via email). If you fail the knowledge test, you must reapply to retake the knowledge test. Procedures for reapplying and detailed test results are included in a failure notification letter mailed or emailed to your address on record.

Test results will be available the same day that they are graded on our website at [www.hdmaster.com](http://www.hdmaster.com) (3-5 days after a paper testing event). If you tested at a WebETest© facility your test results will be available 24 to 48 hours after an electronic test event (**Excluding** Saturdays, Sundays and Holidays). A hard copy of your official test results will be sent to you by mail the same day your test is scored.

You may also check your test results on-line by going to [www.hdmaster.com](http://www.hdmaster.com), click on ARIZONA ASSISTED LIVING FACILITY CAREGIVER. Under the CANDIDATES COLUMN, click on On-Line Test Results.

1. Type in your social security number
2. Type in your test date
3. Type in your birth date
4. Click on Submit Score Report Request

The screenshot shows the 'Score Report Login' page on the Headmaster LLP website. On the left is a sidebar with contact information for D&S Diversified Technologies LLP. The main content area has a 'Directions' section with instructions on how to receive online score reports. Below that is an 'Important Note' about scoring times. The 'Required Login Fields' section contains three input fields: 'Please enter your social security # or test ID 000000000', 'Please enter the test date 12/31/2012 (mm/dd/yyyy)', and 'Please enter your birthdate 01/01/1970 (mm/dd/yyyy)'. A 'Submit Score Report Request' button is at the bottom. Four numbered callouts (1, 2, 3, 4) point to the social security field, the test date field, the birthdate field, and the submit button respectively.

**YOU ARE ELIGIBLE TO TEST TWO TIMES. IF YOU FAIL BOTH ATTEMPTS, YOU WILL BE REQUIRED TO GO THROUGH AN APPROVED ASSISTED LIVING FACILITY CAREGIVER TRAINING COURSE AGAIN BEFORE BEING ELIGIBLE TO TEST.**

# ASSISTED LIVING FACILITY CAREGIVER & MANAGER REGISTRY

Once you pass the Assisted Living Facility Caregiver Knowledge Test, your name will be placed on the Assisted Living Facility Caregiver and Manager Registry for prospective employers, etc., to verify that you have passed an Arizona Assisted Living Facility Caregiver course. The Assisted Living Facility Caregiver and Manager Registry can be accessed at: <https://az.tmuniverse.com> under PUBLIC SEARCH, type in your last name and click SEARCH:

GO TO: <https://az.tmuniverse.com>

The screenshot shows the 'Public Search' section of the TestMaster Universe website. It features a 'Search By' input field and a 'Search' button. Below the search field are columns for 'First', 'Last', and 'Last Updated'. The current search results show 'No Candidates Found'. Two numbered callouts (1 and 2) point to the search field and the search button respectively.

- 1) Under PUBLIC SEARCH - Type in the LAST NAME of the candidate you wish to verify has completed training
- 2) Click on Search

TestMaster Universe  
Arizona Not logged in yet. [Login](#)

Welcome,

**Login**

Please log in using the form below

Email:

Password:

[Sign in](#)

**Facility Login**

This form is for testing facility members to login only

Training Program ID:

Password:

[Sign in](#)

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**Public Search**

Search By:  [Search](#)

First	Last	Last Updated	<a href="#">View Record</a>
Sample	Candidate	10/31/2013 03:19 PM	<b>3</b>

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Script executed in 0.0048 seconds, 1 SQL query(s) and 1.25MB of PHP memory used.

### 3) Click on VIEW RECORD

TestMaster Universe  
Arizona Not logged in yet. [Login](#)

**Sample Candidate**

**Name**

First:	Sample
Middle:	N/A
Maiden:	N/A
Last:	Candidate

**Other info**

Zipcode: 59601

**Completed Training(s)**

Training Name	Eligible to Test	Exam Passed	Training Program Name	Certificate Number
Assisted Living Facility Caregiver Training	10/20/2013	10/30/2013	Practice Site	AZ00041

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Script executed in 0.0000 seconds, 5 SQL query(s) and 1.25MB of PHP memory used.

Completed training information is shown to verify the candidate has completed the required training.

- Training Name** – Assisted Living Facility Caregiver Training OR Assisted Living Facility Manager Training
- Eligible to Test** – this is the date the candidate was ELIGIBLE TO TEST (completed the course requirements)
- Exam Passed** – this date is the date the candidate passed the exam and is the **COMPLETION OF COURSE DATE**
- Training Program Name** – the name of the training program where the candidate completed their training
- Certificate Number** – the number that will be on the candidate's completion certificate

**CERTIFICATE OF COMPLETION:** Once candidates successfully pass their Assisted Living Facility Caregiver exam, Training Programs are required to print Certificates of Completion for their candidates as proof for employment that their candidates have successfully completed an Arizona Assisted Living Facility Caregiver course. **Please contact your training program after you pass your exam and request your Certificate of Completion.**

Your Certificate of Completion from your Training Program and/or your Official Test Results letter that you will receive in the mail from Headmaster after you have passed your exam and verification that your name is on the Assisted Living Facility Caregiver and Manager Registry is proof for employment that you have successfully completed an Arizona Assisted Living Facility Caregiver course. Please direct any prospective employer requests to the PUBLIC SEARCH on the Assisted Living Facility Caregiver and Manager Registry or they may call Headmaster at 1-800-393-8664.

# RETAKING THE ASSISTED LIVING FACILITY CAREGIVER TEST

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## If paying with money order or cashier's check:

1. Make address corrections to the top portion of your failure results letter Re-Test Request Form (Form 1301).
2. Choose test dates from the test schedule (Form 1700) and write them on the Re-Test Request Form.
3. Check the Exam type and Method of Payment and sign the bottom of your Re-Test Request Form and mail or \*fax to Headmaster. \*If faxed, we only accept credit card payments (Visa or Mastercard), be sure to include credit card information on your Re-Test Request Form.
4. If you lost your failure letter (Form 1301), complete a new Scheduling and Payment Form (1402):
  - a. Fill out Exam types and Fee payment on a new Scheduling and Payment Form (Form 1402) and choose test dates from the test schedule (Form 1700) and write them on the Scheduling and Payment Form (1402) under Option 1. (Regional Test Site Schedule.)
5. Headmaster cannot accept payments over the phone. You will need to submit your Re-Test Request Form (Form 1301) or Scheduling and Payment Form (1402) to Headmaster either by \*fax (\$5.00 extra fax fee for credit card payments only via fax) or by mail.

## If paying on-line with a credit card:

6. You can schedule a test or re-test on-line at [www.hdmaster.com](http://www.hdmaster.com) with a VISA or MASTERCARD (click on Arizona Assisted Living Caregiver, click on WebETest© Start Page, click on Select Test Event/Reschedule and then log-in with your secure Test ID# and Pin# located on your test results letter, you will need to pay with a VISA or MASTERCARD first and then will be able to schedule. Call Headmaster at 800-393-8664 if assistance is needed or to get your ID# and Pin#.)

# KNOWLEDGE TEST VOCABULARY LIST

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abandonment	battery	chemical disinfection
abdominal thrust	bed making	chemotherapy
abnormal vital signs	bed position	chest pain
abuse	bedpan	choking
accidents	bedrest	chronic
activities	behavior	circulation
adaptive devices	behavioral care plan	circulatory system
adaptive equipment	beliefs	cleaning
addiction	biohazard	clear liquid diet
adequate drop of blood	bipolar disorder	clergy
ADL	bleeding	cognitively impaired
administration	blindness	cold application
admission	blood glucose	colostomy
advance directives	blood in urine	colostomy bag
afebrile	blood pressure	colostomy care
affected side	blood sample	combative resident
aging process	blood sugar	communicable
agitation	bodily fluids	communication
AIDS	body alignment	competency evaluation
allergic reactions	body language	confidentiality
Alzheimer's	body mechanics	conflict
ambulance	body systems	confused resident
ambulation	body temperature	congestive heart failure
anemia	bone loss	constipation
angina	bowel program	constrict
antibiotics	BP	contamination
antiembotitic	breathing	contracture
antipsychotic	brittle bones	contributing factors
anxiety	burnout	converting measures
aphasia	burns	COPD
apical	cancer	countable medication
apnea	carbohydrates	cross checking
appropriate response	cardiovascular system	cultural
arthritis	care impaired	culture
aspiration	care plan	CVA
assault	care planning	dangling
assistive devices	caregiver's role	death and dying
atherosclerosis	cast	decubitus ulcer
atrophy	cataracts	de-escalation
attitudes	catastrophic reactions	defamation
axillary temperature	catheter	defense mechanism
bacteria	catheter care	dehydration
basic needs	cc's in an ounce	delusions
bath water temperature	central nervous system	dementia
bathing	charge nurse	denture care



dentures  
dependability  
depression  
developmental disabilities  
diabetes  
diabetic  
dialysis  
diastolic  
diet  
digestion  
digestive system  
dilate  
dirty linen  
discharging resident  
discoloration  
disease  
disease process  
disinfection  
disoriented  
disposal  
disrespect  
disrupting behavior  
dizziness  
DNR  
documentation  
dose  
drawing insulin  
dressing  
droplets  
drug loss  
drug tolerance  
dying  
dysphagia  
dyspnea  
edema  
effects  
elastic stockings  
elevate head  
elimination  
emesis  
emesis basin  
emotional abuse  
emotional needs  
emotional support  
empathy  
enema  
epilepsy  
ethics  
evacuation  
expiration date  
eye glasses  
falls  
false imprisonment  
fasting  
faxed order  
fecal impaction  
feces  
feeding  
financial abuse  
fingerstick  
fire  
first aid  
five rights  
flatus  
flexed  
Foley catheter  
foot care  
foot drop  
fraud  
frayed cord  
frequent urination  
FSBS  
gait belt  
gangrene  
gastrostomy tube  
geriatrics  
germ transmission

gestures  
gloves  
glucagon  
glucometer  
glucose levels  
glucose management  
Glucotrol  
grieving process  
group settings  
G-tube  
hand care  
hand tremors  
hand washing  
HCP order  
HCP visit  
health-care team  
hearing  
hearing aid  
hearing impaired  
hearing loss  
heart attack  
height  
Heimlich maneuver  
hemiplegia  
hepatitis A  
heredity  
high incidence of diabetes  
HIPAA  
hoarding  
holistic care  
hormone  
hormones  
hospice  
hospice care  
hyperglycemia  
hypertension  
hyperventilation  
hypoglycemia  
I&O  
ice bag  
identifying residents  
immobility  
impaired  
impairment  
incident report  
incontinence  
indication  
indwelling catheter  
infection  
infection control  
inhaler  
initial observations  
injections  
in-service programs  
insomnia  
insulin  
insulin administration  
insulin classification  
insulin dosage  
insulin injection  
insulin manufacture  
insulin measurement  
insulin potency  
insulin syringe  
intake  
integumentary system  
interactions  
interpersonal skills  
isolation  
isolation precautions  
job application  
lancet  
liability  
lift/draw sheet  
limping resident  
linen  
liquid administration

log roll  
loose teeth  
making occupied bed  
male perineal care  
mask  
Maslow  
masturbation  
mealtime  
measuring height  
measuring temperature  
mechanical lift  
medical asepsis  
medical record  
medication administration  
medication categories  
medication effect  
medication interaction  
medication label  
medication occurrence  
medication sheet  
medication storage  
memory loss  
mental health  
metastasis  
microorganism  
minerals  
misappropriation of property  
missing documentation  
mistakes  
mixing  
mixing insulin  
mobility  
mouth care  
moving  
MSDS  
musculoskeletal  
nares  
nasal cannula  
nausea  
needle piercing  
needles  
negligence  
nonverbal communication  
normal blood glucose  
nosocomial  
NPH reactions  
NPO  
nutrition  
objective  
objective data  
objective information  
observation  
observation types  
obsessive compulsive  
obtaining medications  
occupied bed  
official records  
ointment  
ombudsman  
open insulin  
open-ended questions  
ophthalmic  
oral care  
oral hygiene  
oral temperature  
orientation  
orthopedic  
osteoporosis  
OTC  
output  
overbed table  
oxygen  
oxygen use  
palliative care  
paralysis  
paranoia  
Parkinson's



partial assistance  
partial bath  
passive  
pathogen  
patience  
perineal care  
peripheral vascular disease  
perseveration  
personal care  
personal items  
personal values  
pet therapy  
pharmacy label  
physical therapist  
physician's authority  
podiatrist  
positioning  
post mortem care  
postural supports  
PPE  
precautions  
prescription  
pressure ulcers  
preventing injury  
privacy  
PRN  
professional boundaries  
progressive  
pronation  
prosthesis  
protection  
protective equipment  
providing privacy  
psychological needs  
psychosocial  
PTSD  
pulse  
pureed diet  
QID  
quadriplegia  
quality control  
quality of life  
RACE (acronym)  
radial  
ramps  
range of motion  
reality orientation  
recalling observations  
recreational drugs  
rectal  
refusal  
regulation  
rehabilitation  
religious service  
reminiscence therapy  
reminiscing  
reporting  
reposition  
resident abuse  
resident belongings  
resident identification  
resident independence  
resident information  
resident pain  
resident pictures  
resident rights  
resident treatment  
resident trust  
resident unit  
residents  
Resident's Bill of Rights  
resident's chart  
resident's environment  
resident's families  
resident's rights  
respectful treatment  
respiration

respiratory symptoms  
responding to resident behavior  
responsibilities  
restorative care  
restraints  
resuscitation  
right dose  
rights  
rigidity  
rigor mortis  
risk factor  
risk factors  
role  
role & responsibility  
rotation  
safety  
sanitizer  
scale  
seclusion  
seizure  
self-esteem  
self-medication  
semi fowlers  
sensory system  
sexual abuse  
sexual activity  
sexual expression  
sexual harassment  
sexual needs  
sexuality  
sharing information  
sharps container  
shaving  
shearing of skin  
side effect  
skin  
skin integrity  
skin observation  
skin rashes  
slander  
sliding scale  
smoking  
social needs  
soiled linen  
specimen  
spilled food  
spills  
spiritual needs  
sputum  
standard precautions  
state survey  
state tested  
stealing  
sterilization  
stethoscope  
stress  
stroke  
subjective  
suicide  
sundowning  
supplemental feedings  
survey  
suspected abuse  
swelling  
symptoms  
syringe units  
syringes  
systolic  
telephone etiquette  
temperature  
terminal illness  
terminology  
thick fluids  
threatening resident  
tips  
toenails  
trachea

transfer belt  
transfers  
transporting  
transporting food  
transporting linens  
treating residents with respect  
tub bath  
tubing  
twice daily  
tympanic  
Type I diabetes  
Type II diabetes  
unaffected  
unconscious  
unsteady  
urethral  
urinary catheter bag  
urinary elimination  
urinary problems  
urinary system  
urinary tract  
urination  
urine  
UTI  
validation  
validation therapy  
verification  
violent behavior  
vision change  
vital signs  
vitamins  
vocabulary  
vomitus  
walker  
wandering resident  
water faucets  
water intake  
water pitcher  
water temperature  
weak side  
weakness  
wearing gloves  
weighing  
weight  
wheelchair safety  
workplace violence  
wrong dose