



# **ARIZONA ASSISTED LIVING FACILITY CAREGIVER CANDIDATE HANDBOOK**

**VERSION 4.0**  
**NOVEMBER 1, 2016**  
**(CHANGES MADE TO VOCABULARY LIST)**

## **CONTACT INFORMATION**

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### **QUESTIONS REGARDING TEST APPLICATIONS-TEST SCHEDULING-ELIGIBILITY TO TEST:**

#### **HEADMASTER, LLP**

..... 8:00 am to 6:00 pm M-F ..... (800) 393-8664  
*(MOUNTAIN TIME)*  
P.O. Box 6609  
Helena, MT 59604-6609  
[hdmaster@hdmaster.com](mailto:hdmaster@hdmaster.com) Fax: ..... (406) 442-3357

### **QUESTIONS ABOUT ASSISTED LIVING FACILITY CAREGIVER COMPLETION OF COURSE:**

#### **ARIZONA BOARD OF EXAMINERS OF NURSING CARE INSTITUTION ADMINISTRATORS AND ASSISTED LIVING FACILITY MANAGERS (NCIA/ALFM)**

..... 8:00 am to 5:00 pm M-F ..... (602) 364-2273  
1400 West Washington, Suite B-8  
Phoenix, AZ 85007 Fax: ..... (602) 542-8316  
[information@aznciaboard.us](mailto:information@aznciaboard.us)

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## INTRODUCTION

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The purpose of the Arizona Assisted Living Facility Caregiver competency evaluation program is to ensure that candidates who are seeking to be Assisted Living Facility Caregivers in Arizona understand the State standards and demonstrate entry level knowledge sufficient to perform the job of an Assisted Living Facility Caregiver.

This handbook describes the process of taking the Arizona Assisted Living Facility Caregiver competency test and is designed to help prepare candidates for testing. The Assisted Living Facility Caregiver competency test is a 62 question multiple-choice knowledge test. Candidates must pass the knowledge test and meet all requirements of the Arizona Board of Examiners of Nursing Care Institution Administrators and Assisted Living Facility Managers (NCIA/ALFM) for successful completion of the Arizona Assisted Living Facility Caregiver course.

The Arizona NCIA/ALFM Board of Examiners has approved HEADMASTER, LLP to provide knowledge tests and scoring services for the Assisted Living Facility Caregiver knowledge test. For questions not answered in this handbook please contact HEADMASTER at toll free 800-393-8664 or go to [www.hdmaster.com](http://www.hdmaster.com). This handbook should be kept for future reference.

## SCHEDULING YOUR ASSISTED LIVING FACILITY CAREGIVER EXAM

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Your training program will have completed your Assisted Living Facility Caregiver registration online. You may schedule you exam date online at [www.hdmaster.com](http://www.hdmaster.com) (click on Assisted Living Facility Caregiver under the Assisted Living bar, click on WebETest© Start Page, click on Select Test Event/Reschedule and then log-in with your secure Test ID# and Pin# provided to you by your training program or from Headmaster at 800-393-8664. Securely processed VISA or MASTERCARD credit card or debit card information is required first. You will then be able to schedule your test date online.) If you wish, you may schedule a test date by mailing to Headmaster a Scheduling and Payment Form 1402 indicating your test date choices along with your payment (money order, cashier's check, facility check, Visa or MasterCard – no personal checks or cash.)

The Headmaster application, scheduling and payment forms and three month regional test site schedule are available from the Arizona Assisted Living Facility Caregiver page of the Headmaster website, [www.hdmaster.com](http://www.hdmaster.com). Please call Headmaster at 800-393-8664, Monday through Friday 8 am to 6 pm mountain time if you have questions or problems.

Complete your Scheduling and Payment Form 1402 by including first and second date choices for your testing. Please keep in mind we need lead time to prepare and ship tests. Therefore, we cannot schedule you for a test date if we do not receive your form at least eight business days prior to your requested test date. Saturdays, Sundays and Holidays are not counted as business days.

Many training programs host and pre-schedule test dates for their graduating students. Check with your instructor/training program to see if this is the case before you request an exam date. Regional test sites are open to all candidates. Regional test dates are posted on the Arizona Assisted Living Facility Caregiver page of our website, [www.hdmaster.com](http://www.hdmaster.com) under the "Candidate Forms" column. Click on the button "Three Month Test Schedule". Be sure to read the important notes at the top of the first calendar.

Please note:

1. Forms with missing information, payment or signatures will be returned to the candidate.
2. If you fax your forms, a credit card payment is required and a \$5 Priority Fax Service Fee applies.
3. If we are able to schedule you to test within 8 business days of your requested test date a \$15 Express Service Fee and/or a \$29.50 Overnight Express Shipping Fee per candidate may apply.
4. We do not accept personal checks or cash for testing fees.
5. We accept Money Orders, Cashiers Checks, Facility Checks, MasterCard or Visa cards.
6. If you must reschedule, call us or leave us a message immediately at 800-393-8664!

Headmaster will notify the candidate via mail or email of their test date and time. **If you do not hear from Headmaster within 5 business days of sending us your scheduling request and payment, call us immediately or leave us a message on the answering machine at 1-800-393-8664.**

## TEST DAY

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- You should arrive at your confirmed test site between twenty and thirty (20-30) minutes before your test is scheduled to start. (*For example:* if your test start time is 8:00 a.m. – you need to be at the test site for check-in no later than 7:30 to 7:40 a.m.)
- You must bring a **US GOVERNMENT ISSUED, PHOTO-BEARING FORM OF IDENTIFICATION**. Examples of the forms of US government issued, photo ID's that are acceptable are:
  - ◆ **Driver's License** (*Arizona Driver's License must be issued January 1, 1997 and later*)
  - ◆ **State issued Identification Card** (*Arizona State ID must be issued January 1, 1997 and later*)
  - ◆ **US Passport** (Foreign Passports *are not* acceptable)
  - ◆ **Military Identification**
  - ◆ **Alien Registration Card**
  - ◆ **Tribal Identification Card**
  - ◆ **Work Authorization Card**

**\*\* A DRIVER'S LICENSE OR STATE-ISSUED ID CARD THAT HAS A HOLE PUNCHED IN IT IS NOT VALID AND WILL NOT BE ACCEPTED AS AN ACCEPTABLE FORM OF ID \*\***

- Your **FIRST** and **LAST** printed names on your ID that you will present to the RN Test Observer during sign-in at your test event **MUST EXACTLY MATCH** your FIRST and LAST names that were entered in the AZ Assisted Living Facility Caregiver database by your training program. You may call Headmaster at 1-800-393-8664 to confirm that your name of record is matching your government issued ID.
- You will not be admitted for testing if you do not bring proper ID, your ID is invalid or if your FIRST and LAST printed names on your ID do not match your current name of record. You will be considered a NO SHOW. You will have to pay for another test and date.
- We recommend that you read and bring your test notification letter with you on your test day although it is not required for test admission.
- For paper Knowledge tests, you must bring several sharpened Number 2 pencils with erasers. DO NOT BRING or USE INK PENS. The scanner cannot read ink marks on your answer sheet.

## TESTING POLICY

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The following policies are observed at each test site—

- **PLAN TO BE AT THE TEST SITE UP TO 4 HOURS AS YOU MAY BE ROTATED THROUGH THE TESTING PROCESS.**
- If you arrive late for your confirmed test, or if you do not bring appropriate government issued ID, your ID is invalid or your FIRST and LAST printed names on your ID do not match your current name of record, you will not be admitted to the test and any test fees paid *will NOT be refunded*.
- **If you NO SHOW for your testing day you must repay your testing fees to schedule another test date.**
- Cell phones, smart watches (must be removed from wrist), electronic devices and personal items are not permitted in the testing room and there is no place for storage of personal belongings. Anyone caught using these devices during testing will be removed, forfeit all testing fees and will not be permitted to test for 6 months. You may, however, use them during your free time.
- You are not allowed to leave the testing room once the test has begun **for any reason**. If you do leave during your test event, you will not be allowed back into the testing room to finish your test.
- You are encouraged to bring a jacket, snack, drink or study material to have while waiting to test.
- You are not permitted to bring personal belongings such as briefcases, large bags, study materials, extra books, or papers into the testing room. Any such materials brought into the testing room will be collected and returned to you when you have completed the test. You may not take any notes or other materials from the testing room.
- You are not permitted to eat, drink, or smoke during the test.
- Translation dictionaries are not allowed during testing.
- If you are discovered causing a disturbance of any kind, engaging in any kind of misconduct or try to take any notes or testing materials from the testing room, you will be dismissed from the test and reported to your training program and the Arizona NCIA/ALFM Board of Examiners.
- No visitors, guests, pets or children are allowed.

## **RESCHEDULE / CANCELLATION / NO SHOW POLICIES**

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**Reschedules** - All candidates are entitled to one free reschedule any time up until **1 business day** preceding a scheduled test day, **excluding** Saturdays, Sundays and holidays. Additional reschedules are subject to a \$35 fee that must be paid in full prior to a reschedule taking place. **RESCHEDULES WILL NOT BE GRANTED LESS THAN 1 BUSINESS DAY PRIOR TO A SCHEDULED TEST.**

**Cancellations** – Cancellation requests must be made within six (6) months of payment of testing fees with Headmaster. A request must be made *in writing* to cancel a test any time up until 1 business day preceding a scheduled test day, **excluding** Saturdays, Sundays, and Holidays, and qualify for a full refund of any testing fees paid minus a \$25 cancellation fee. We accept faxed or emailed requests for cancellation.

**No Shows**- If you are scheduled for your test and do not show up without notifying Headmaster at least 1 business day prior to your scheduled testing event, **excluding** Saturdays, Sunday, and Holidays, you will be considered a **NO SHOW** and must submit a new application (with payment) to be scheduled for a new test date.

These fees partially offset Headmaster cost incurred for services requested and resulting work that is performed. If a reschedule or cancellation request is not received within 1 business day preceding a scheduled test date, excluding Saturdays, Sundays, and Holidays, a NO SHOW status will exist and your Re-test Request Form with payment must be submitted to Headmaster to secure a new test date.

***If you No Show for any of the following reasons please provide the following documentation:***

**Car breakdown:** Headmaster must be contacted within one business day via phone call, fax or email and a tow bill or other appropriate documentation must be submitted within **2 business days** of the test date, if we do not receive proof within the 2 business day time frame you will have to pay as though you were a No Show.

**Medical emergency:** Headmaster must be contacted within one business day via phone call, fax or email and a doctor's note must be submitted within **5 business days** of the missed exam date, if we do not receive proof within the 5 business days time frame you will have to pay as though you were a No Show.

**Death in the family:** Headmaster must be contacted and an obituary for **immediate family only** submitted within **14 business days** from a missed test date.

## **SECURITY**

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Anyone who removes or tries to remove test material, takes notes or information from the test site will be prosecuted to the full extent of the law, will be recorded as a test failure, and will not be allowed to retest for a minimum period of six months. If you give or receive help from anyone during testing (which also includes the use of any electronic devices ie; cell phones, smart watches, etc., during testing), the test will be stopped, your test will not be scored, you will be dismissed from the testing room, you will forfeit any testing fees paid, will have a NO SHOW status in our computer scoring system, and your name will be reported to the appropriate agency.

## **THE KNOWLEDGE TEST**

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The Knowledge Test Proctor will hand out materials and give instructions for taking the Knowledge Test. You will have a maximum of ninety (90) minutes to complete the 62 question Knowledge Test. You will be told when fifteen (15) minutes remain. You may not ask questions about the content of the Knowledge Test (such as "What does this question mean?") For paper tests, fill in only one (1) oval on the answer sheet for each question. **DO NOT mark in the testing booklet.** Marks in the test booklet will not be accepted as answers. Your answers must appear on the separate scan form answer sheet. You must have a score of **75%** or better to pass the knowledge exam. The cost of the Assisted Living Facility Caregiver test is \$65.00.

Electronic testing called WebEtest® using Internet connected computers is utilized at several sites in Arizona. For electronic tests, the Knowledge test portion of your exam will be displayed on a computer screen for you to read and key in your answers. Testing online with WebEtest® allows next business day scoring of tests and eliminates examination material shipping time so test results are available days sooner than with traditional paper and pencil testing.

# KNOWLEDGE TEST CONTENT

The Knowledge Test consists of 62 multiple-choice questions. Questions are selected from subject areas based on the approved Arizona Assisted Living Facility Caregiver test plan and include questions from all the required categories as defined in the Arizona NCIA/ALFM Board of Examiners regulations. The subject areas are as follows:

Resident Rights – Legal & Ethical (4)  
Communication & Interpersonal Skills (3)  
Job Management (3)  
Service Plans (3)  
Infection Control (4)  
Nutrition & Food Preparation (4)  
Medication Management (11)

Fire – Safety – Emergency Procedures (4)  
Environment & Maintenance (4)  
Basic Skills (8)  
Mental Health & Social Services (5)  
Impaired Resident Care (5)  
Restorative Services (4)

# TEST RESULTS

After you have completed the Knowledge Test, your test results will be sent to the Arizona NCIA/ALFM Board of Examiners and your training program (via email). If you fail the knowledge test, you must reapply to retake the knowledge test. Procedures for reapplying and detailed test results are included in a failure notification letter mailed or emailed to your address on record.

Test results will be available the same day that they are graded on our website at [www.hdmaster.com](http://www.hdmaster.com) (3-5 days after a paper testing event). If you tested at a WebETest© facility your test results will be available 24 to 48 hours after an electronic test event (**Excluding** Saturdays, Sundays and Holidays). A hard copy of your official test results will be sent to you by mail the same day your test is scored.

You may also check your test results on-line by going to [www.hdmaster.com](http://www.hdmaster.com), click on ARIZONA ASSISTED LIVING FACILITY CAREGIVER. Under the CANDIDATES COLUMN, click on On-Line Test Results.

1. Type in your social security number
2. Type in your test date
3. Type in your birth date
4. Click on Submit Score Report Request

D&S Diversified Technologies LLP  
Headmaster LLP

PO Box 6609  
Helena, MT 59604-6609

Phone: (800)393-8664  
Fax: (406)442-3357

Arizona Assisted Living  
Facility Caregiver  
Score Report Login

Headmaster

Directions

To receive your online score report you must complete the fields as indicated below using the **required formats**. If you are certain that you have completed the fields correctly, and you do not receive a score report, it is likely that your tests have not been scored. Electronic tests require 1 day for official scoring, while paper tests require 1 to 4 days depending on mail service. If you do not receive a score report, please return at a later date and submit your request.

**Important Note:** Scores will be available **after 6:00 PM mountain time** on the day they are scored. (electronic tests are scored the next business day and paper tests scored within 3-5 business days after testing.)

Required Login Fields

Please enter your **social security # or test ID** [000000000] ← 1

Please enter the **test date** [12/31/2012] (mm/dd/yyyy) ← 2

Please enter your **birthdate** [01/01/1970] (mm/dd/yyyy) ← 3

Submit Score Report Request ← 4

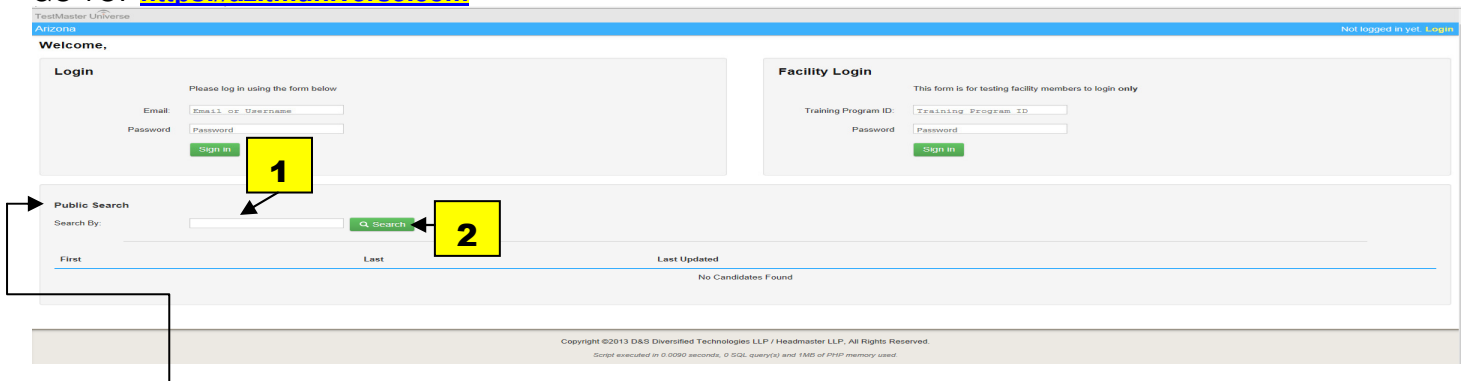
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**\*\*YOU ARE ELIGIBLE TO TEST TWO TIMES. IF YOU FAIL BOTH ATTEMPTS, YOU WILL BE REQUIRED TO GO THROUGH AN APPROVED ASSISTED LIVING FACILITY CAREGIVER TRAINING COURSE AGAIN BEFORE BEING ELIGIBLE TO TEST.\*\***

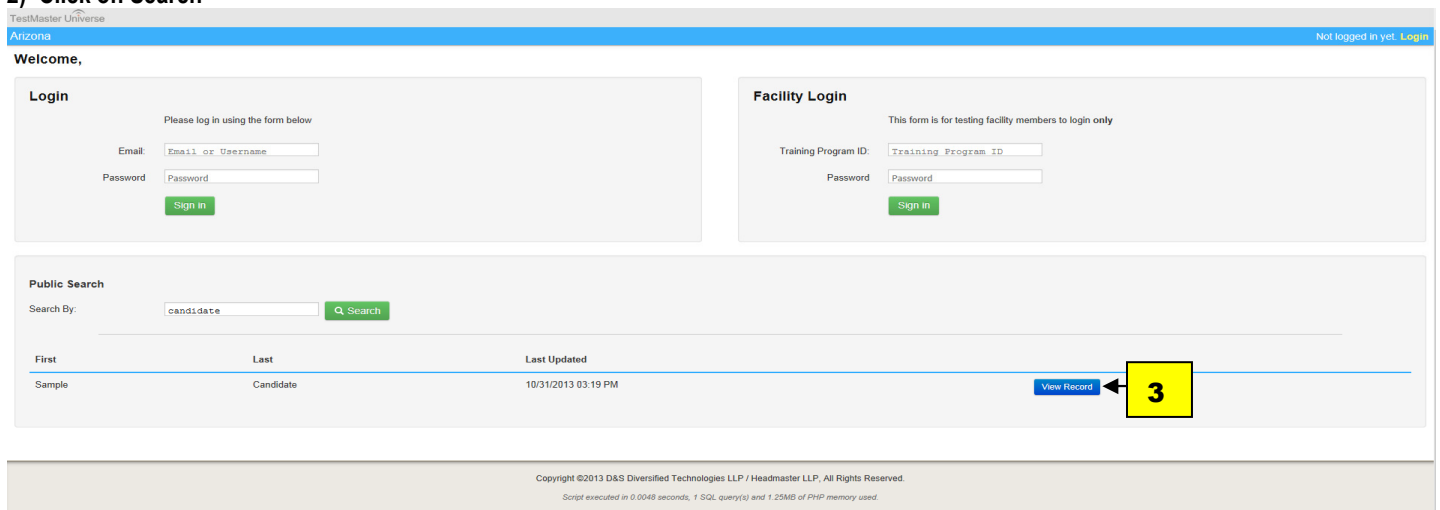
# ASSISTED LIVING FACILITY CAREGIVER & MANAGER REGISTRY

Once you pass the Assisted Living Facility Caregiver Knowledge Test, your name will be placed on the Assisted Living Facility Caregiver and Manager Registry for prospective employers, etc., to verify that you have passed an Arizona Assisted Living Facility Caregiver course. The Assisted Living Facility Caregiver and Manager Registry can be accessed at: <https://az.tmuniverse.com> under PUBLIC SEARCH, type in your last name and click SEARCH:

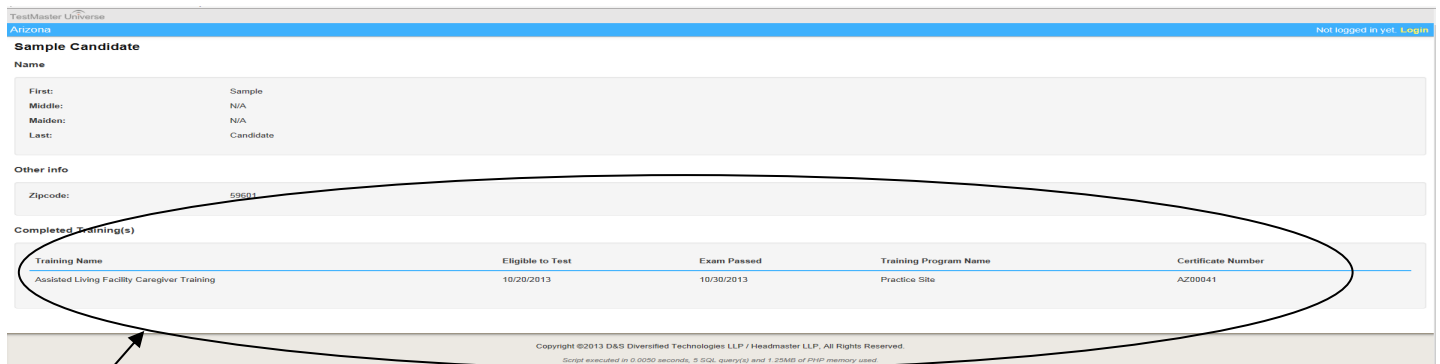
GO TO: <https://az.tmuniverse.com>



- 1) Under PUBLIC SEARCH - Type in the LAST NAME of the candidate you wish to verify has completed training
- 2) Click on Search



- 3) Click on VIEW RECORD



Completed training information is shown to verify the candidate has completed the required training.

- Training Name** – Assisted Living Facility Caregiver Training OR Assisted Living Facility Manager Training
- Eligible to Test** – this is the date the candidate was ELIGIBLE TO TEST (completed the course requirements)
- Exam Passed** – this date is the date the candidate passed the exam and is the **COMPLETION OF COURSE DATE**
- Training Program Name** – the name of the training program where the candidate completed their training
- Certificate Number** – the number that will be on the candidate's completion certificate

**CERTIFICATE OF COMPLETION:** Once candidates successfully pass their Assisted Living Facility Caregiver exam, Training Programs are required to print Certificates of Completion for their candidates as proof for employment that their candidates have successfully completed an Arizona Assisted Living Facility Caregiver course. *Please contact your training program after you pass your exam and request your Certificate of Completion.*

Your Certificate of Completion from your Training Program and/or your Official Test Results letter that you will receive in the mail from Headmaster after you have passed your exam and verification that your name is on the Assisted Living Facility Caregiver and Manager Registry is proof for employment that you have successfully completed an Arizona Assisted Living Facility Caregiver course. Please direct any prospective employer requests to the PUBLIC SEARCH on the Assisted Living Facility Caregiver and Manager Registry or they may call Headmaster at 1-800-393-8664.

## **RETAKING THE ASSISTED LIVING FACILITY CAREGIVER TEST**

### **If paying with money order or cashier's check:**

1. Make address corrections to the top portion of your failure results letter Re-Test Request Form (Form 1301).
2. Choose test dates from the test schedule (Form 1700) and write them on the Re-Test Request Form.
3. Check the Exam type and Method of Payment and sign the bottom of your Re-Test Request Form and mail or \*fax to Headmaster. \*If faxed, we only accept credit card payments (Visa or Mastercard), be sure to include credit card information on your Re-Test Request Form.
4. If you lost your failure letter (Form 1301), complete a new Scheduling and Payment Form (1402):
  - a. Fill out Exam types and Fee payment on a new Scheduling and Payment Form (Form 1402) and choose test dates from the test schedule (Form 1700) and write them on the Scheduling and Payment Form (1402) under Option 1. (Regional Test Site Schedule.)
5. Headmaster cannot accept payments over the phone. You will need to submit your Re-Test Request Form (Form 1301) or Scheduling and Payment Form (1402) to Headmaster either by \*fax (\$5.00 extra fax fee for credit card payments only via fax) or by mail.

### **If paying on-line with a credit card:**

6. You can schedule a test or re-test on-line at [www.hdmaster.com](http://www.hdmaster.com) with a VISA or MASTERCARD (click on Arizona Assisted Living Caregiver, click on WebETest© Start Page, click on Select Test Event/Reschedule and then log-in with your secure Test ID# and Pin# located on your test results letter, you will need to pay with a VISA or MASTERCARD first and then will be able to schedule. Call Headmaster at 800-393-8664 if assistance is needed or to get your ID# and Pin#.)

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## **KNOWLEDGE TEST VOCABULARY LIST**

|                        |                         |                        |
|------------------------|-------------------------|------------------------|
| abandonment            | apical                  | blood pressure         |
| abdominal thrust       | apnea                   | blood sample           |
| abnormal vital signs   | appropriate response    | blood sugar            |
| abuse                  | arthritis               | bodily fluids          |
| accidents              | aspiration              | body alignment         |
| activities             | assault                 | body language          |
| adaptive devices       | assistive devices       | body mechanics         |
| adaptive equipment     | atherosclerosis         | body systems           |
| adequate drop of blood | atrophy                 | body temperature       |
| ADL                    | attitudes               | bone loss              |
| administration         | axillary temperature    | bowel program          |
| admission              | bacteria                | BP                     |
| advance directives     | basic needs             | breathing              |
| afebrile               | basic skin care         | brittle bones          |
| affected side          | bath water temperature  | burnout                |
| aging process          | bathing                 | burns                  |
| agitation              | battery                 | cancer                 |
| AIDS                   | bed height              | carbohydrates          |
| allergic reactions     | bed making              | cardiovascular system  |
| Alzheimer's            | bed position            | care impaired          |
| ambulance              | bedpan                  | care plan              |
| ambulation             | bedrest                 | caregiver's role       |
| amputees               | behavior                | cast                   |
| anemia                 | behavioral service plan | cataracts              |
| angina                 | beliefs                 | catastrophic reactions |
| antibiotics            | biohazard               | catheter               |
| antiembotitic          | bipolar disorder        | catheter care          |
| antipsychotic          | bleeding                | cc's in an ounce       |
| anxiety                | blindness               | central nervous system |
| aphasia                | blood glucose           | charge nurse           |
|                        | blood in urine          | chemical disinfection  |

chemical safety  
chemotherapy  
chest pain  
choking  
chronic  
circulation  
circulatory system  
cleaning  
clear liquid diet  
clergy  
cognitively impaired  
cold application  
colostomy  
colostomy bag  
colostomy care  
combative resident  
communicable  
communication  
competency evaluation  
confidentiality  
conflict  
confused resident  
congestive heart failure  
constipation  
constrict  
contamination  
contracture  
contributing factors  
converting measures  
COPD  
countable medication  
CPR  
cross checking  
cultural  
CVA  
cyanotic  
dangling  
death and dying  
decubitus ulcer  
de-escalation  
defamation  
defense mechanism  
dehydration  
delusions  
dementia  
denture care  
dentures  
dependability  
depression  
developmental disabilities  
diabetes  
diabetic  
dialysis  
diastolic  
diet  
digestion  
digestive system  
dilate  
dirty linen  
discharging resident  
discoloration  
disease  
disease process  
disinfection  
disoriented  
disposal  
disposing of contaminated materials  
disrespect  
disrupting behavior  
dizziness  
DNR  
documentation  
dose  
dressing  
droplets  
drug loss  
drug tolerance

dying  
dysphagia  
dyspnea  
edema  
effects  
elastic stockings  
elevate head  
elimination  
emesis  
emesis basin  
emotional abuse  
emotional needs  
emotional support  
empathy  
emphysema  
enema  
epilepsy  
ethics  
evacuation  
expiration date  
eye glasses  
falls  
false imprisonment  
fasting  
faxed order  
fecal impaction  
feces  
feeding  
financial abuse  
fingerstick  
fire  
first aid  
five rights  
flatus  
flexed  
Foley catheter  
foot care  
foot drop  
fraud  
frayed cord  
frequent urination  
FSBS  
gait belt  
gangrene  
gastrostomy tube  
geriatrics  
germ transmission  
gestures  
gloves  
glucometer  
glucose levels  
glucose management  
Glucotrol  
grieving process  
group settings  
G-tube  
hand care  
hand tremors  
hand washing  
HCP order  
HCP visit  
health-care team  
hearing  
hearing aid  
hearing impaired  
hearing loss  
heart attack  
height  
Heimlich maneuver  
hemiplegia  
hepatitis A  
heredity  
high incidence of diabetes  
HIPAA  
hoarding  
holistic care  
hormone

hormones  
hospice  
hospice care  
hyperglycemia  
hypertension  
hyperventilation  
hypoglycemia  
I&O  
ice bag  
identifying residents  
immobility  
impaired  
impairment  
incident report  
incontinence  
indication  
indwelling catheter  
infection  
infection control  
inhaler  
initial observations  
injections  
in-service programs  
insomnia  
insulin  
insulin administration  
insulin classification  
insulin dosage  
insulin manufacture  
insulin measurement  
insulin potency  
insulin syringe  
intake  
intake and output  
integumentary system  
interactions  
interpersonal skills  
isolation  
isolation precautions  
job application  
lancet  
liability  
lift/draw sheet  
limping resident  
linen  
liquid administration  
log roll  
loose teeth  
making occupied bed  
male perineal care  
mask  
Maslow  
masturbation  
mealtime  
measuring height  
measuring temperature  
mechanical lift  
medical asepsis  
medical record  
medication administration  
medication categories  
medication effect  
medication interaction  
medication label  
medication occurrence  
medication sheet  
medication storage  
medications  
memory loss  
mental health  
mentally impaired  
metastasis  
microorganism  
minerals  
misappropriation of property  
missing documentation  
mistakes



mobility  
mouth care  
moving  
MSDS  
musculoskeletal  
nares  
nausea  
needle piercing  
needles  
neglect  
negligence  
non-contagious disease  
nonverbal communication  
nosocomial  
NPO  
nursing assistant's role  
nutrition  
objective  
objective data  
objective information  
observation  
observation types  
obsessive compulsive  
obtaining medications  
official records  
ointment  
ombudsman  
open insulin  
open-ended questions  
ophthalmic  
oral care  
oral hygiene  
oral temperature  
orientation  
orthopedic  
osteoporosis  
ostomy bag  
OTC  
output  
overbed table  
oxygen  
oxygen use  
palliative care  
paralysis  
paranoia  
Parkinson's  
partial assistance  
partial bath  
passive  
pathogen  
patience  
perineal care  
peripheral vascular disease  
perseveration  
personal care  
personal items  
personal values  
pet therapy  
pharmacy label  
physical needs  
physical therapist  
physician's authority  
podiatrist  
positioning  
post mortem care  
postural supports  
PPE  
precautions  
prescription  
pressure ulcers  
preventing falls  
preventing injury  
privacy  
PRN  
professional boundaries  
progressive  
pronation

prosthesis  
protection  
protective equipment  
providing privacy  
psychological needs  
psychosocial  
PTSD  
pulse  
pureed diet  
QID  
quadriplegia  
quality control  
quality of life  
RACE (acronym)  
radial  
ramps  
range of motion  
reality orientation  
recalling observations  
recreational drugs  
rectal  
refusal  
regulation  
rehabilitation  
religious service  
reminiscence therapy  
reminiscing  
reporting  
reposition  
resident abuse  
resident belongings  
resident identification  
resident independence  
resident information  
resident pain  
resident pictures  
resident preferences  
resident rights  
resident treatment  
resident trust  
resident unit  
residents  
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respirations  
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right dose  
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risk factors  
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side effect  
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Type I diabetes  
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vision change  
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water faucets  
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wearing gloves  
weighing  
weight  
wheelchair safety  
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wrong dose