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## MEMORANDUM

**TO: All Massachusetts DDS, DMH, DCF Providers that utilize the Medication Administration Program (MAP) and approved MAP Trainers**  
**FROM: D&S Diversified Technologies (D&S DT)**  
**DATE: 9/23/2019**

**D&S Diversified Technologies will be converting to a new MAP testing platform called TestMaster Universe© (TMU) during the first part of January 2020. This new platform will perform all of the existing functions of the WebETest© platform plus much more. We plan to provide introductory training before the January rollout date, most likely as a webinar format.**

### Highlights:

- As all testing, training and certification information will now exist within one platform, TMU (TestMaster Universe©) will streamline the testing process by eliminating the need to move from database to database within the testing platform and create more timely testing, certifications and seamless in house re-certification entries.
- Providers and trainers will be able to manage all of their students and candidates from a single location and login (including the MAP registry).
- Students and candidates will have easier access to their training and testing record encouraging more student/candidate accountability.
- TMU© will have enhanced reporting and notification for trainers and providers to include testing status and test results.
- TMU© is designed to run in newer web browsers and current operating systems. This will allow some tasks to be completed on smart phones and the addition of the SMS notification option for candidates.

### Timeline:

- Down time will run from January 1<sup>st</sup> through January 12<sup>th</sup>
  - No data entry
  - No scheduling
  - No testing
- Test dates will only be visible through December 31, 2019. No test dates will be visible for 2020 until TMU© is fully loaded and officially goes live on January 13<sup>th</sup>.
- TMU © will not utilize the ID and pin numbers that trainers and employers are accustomed to. Upon going live with the new system, you will need to contact our office for your access information. We will have individuals in both the OH office and the MT office assisting with the volume of phone calls.

We would like to thank DDS, DMH, and DCF for their assistance with the Beta testing of this program. Their input was invaluable as we worked to make this new program as user-friendly as possible. If you have any questions or concerns regarding this roll-out please do not hesitate in contacting Anne Shields, MA Program Manager at 877-851-2355. Anne, or a member of the Massachusetts team, is eager to assist you with the transition.